

Fintip.com.au

How-to guide

And

Frequently Asked Questions (FAQ)

1. What can I access for free?

- 1. Downloading the app is free
- 2. You can view the "Dashboard" for free
- 3. You can view the "Play" tab for free

2. What do I need to pay for?

- 1. Paying the \$2.49 / week subscription will give you access to "Score" and "FAI". There are referred to as "premium features".
- 2. Subscribing will also give you free entry into the share market competition



3. How do I select my shares for the competition?

- 1. Go to the "Play" tab
- Make sure you subscribe and make successful payment (\$2.49 / week)
- 3. Select the correct date at the top. The date represents the start of the competition week.
- 4. You can only enter a competition for the week ahead. E.g. if today is Monday the 10th July, you cannot enter this weeks competition, but will be eligible to enter next weeks competition on 17th July.
- 5. Select your four stocks by tapping on the search bar/row and typing in the company name. Do this for all four rows.



4. Does this involve real money?

- 1. No, the game does not involve real money.
- 2. You will have \$100,000 of fake/virtual money to allocate equally across four ASX stocks.
- 3. The only real money involved is the \$2.49 / week you pay to access premium features.
- 4. The prize money FinTip allocates to winners is real.

5. What stocks can I select?



- Only ASX stocks are available (i.e. no international stocks, ETFs or crypto)
- 2. Not all ASX may be available, but there are over 1,000 to choose from. We are limited by our data provider in what stocks you can choose.

6. What is FAI?

- 1. FAI is the name of our news and education feed in FinTip
- 2. Within FAI, you have access to:
 - a) Business news feed
 - b) Learn
 - c) The Mind
- 3. Business news feed provides a range of mostly Australian business news via our data provider. Not all articles are accessible and you may require a personal subscription to access some articles.
- 4. Learn: This section is filled with curated content that aims to educate investors and traders on a range of different topics.
- 5. The Mind: A big part of investing and trading is the ability to manage our emotions and psychology. This section offered curated content to support you on your journey.



7. How does the subscription work?

- 1. When you subscribe within the app, you will be charged \$2.49 / week until you decide to cancel.
- 2. Whilst your subscription is active, you will have access to premium only features such as FAI, Score and free entry into the share market competition.
- 3. To cancel your subscription, you will need to use the native service within Apple/Google to cancel your service.
- 4. If you cancel your subscription, any amounts paid (\$2.49) and the service it relates to will continue until the expiration of that period.
- 5. You are able to resubscribe if you have previously cancelled.
- 6. Only one FinTip account and registration is permitted per subscription. E.g. you cannot have 3 FinTip accounts under the 1 Apple/Google subscription.

8. How does the Score work?

- 1. We use the term Score and Leaderboard interchangeably.
- 2. You can view the ranking of each weekly competition by selecting the relevant week at the top.
- 3. You can tap on any user to view the portfolio of stocks they selected.
- 4. Only users that have paid and hold a valid subscription and successfully submitted stocks will be shown in the leaderboard.
- 5. The leaderboard also keeps a tally of ongoing progress via the Trophy and points score.
- 6. The Trophies are allocated if a user comes first, second or third in a weekly competition
- 7. The score is an accumulated points value:
 - First place 100 points
 - Second place 50 points
 - Third place 25 points
 - All other eligible participants 10 points



8. When will FinTip be available on Apple (iOS)?

- 1. As of July, we have submitted our App to Apple and are proactively working with Apple to approve FinTip.
- 2. We will keep you updated on their decision.

9. More technical information

- 1. You can view our Terms and Conditions at our website for more details: https://fintip.com.au/terms-conditions/
- 2. You can email us with any other questions at support@fintip.com.au